



# LGC Quality Policy

LGC has over 175 years' experience in measurement and analytical science. The integrity and quality of our products and services are essential to our goal to provide [Science for a Safer World](#). This document requires that all LGC sites employ Quality Management Systems in accordance with the Group Quality Manual and applicable international standards and regulatory requirements. This policy is intended to ensure our products and services consistently meet the requirements, expectations and interests of our customers, staff, shareholders and the wider community.

LGC is dedicated to assuring the quality, reliability and consistency of its products and services, by ensuring they are developed and delivered in line with applicable specifications via the implementation of appropriately verified procedures and methods, carried out by trained and competent staff. LGC's processes provide assurance for the sourcing of fit for purpose materials, services, instruments and equipment along with ensuring compliance with appropriate storage, packaging and shipment requirements. LGC's Quality Management Systems ensure that, where appropriate, measurements are traceable to National and International Standards through an unbroken chain of comparisons.

[LGC is committed to continuous improvement](#) in quality and efficiency through the implementation of local procedures and operations based upon quality assurance. This commitment is demonstrated through LGC's certification, accreditation and registration to many international management system standards and quality regulations. LGC's Quality Management Systems provide the framework for setting and reviewing Quality objectives and targets.

[LGC innovates and applies scientific knowhow](#) to ensure the safety and integrity of products and services in line with our vision of [Science for a Safer World](#). LGC products and services support customers across a variety of markets including pharmaceuticals, agriculture, diagnostics, food, the environment, governments and academia.

This Quality Policy is communicated to all employees and made publicly available on LGC's website. All LGC staff are required to adhere to the requirements of their local Quality Management System and to be aware of the contents of this Policy.

A handwritten signature in dark teal ink, appearing to read 'Euan O'Sullivan'.

**Euan O'Sullivan,**  
**President and Chief Executive Officer**  
November 2021