



# LGC Quality Policy

LGC is a company with over 175 years' experience in measurement and analytical science acting on behalf of both government and private sector clients. We value highly our independence and integrity and employ systems of governance consistent with the expectations of our customers, as well as with applicable international standards and regulatory requirements.

It is LGC's policy to **provide a quality of service that consistently satisfies customer needs**. LGC is committed to high standards of integrity and respect for the interest of its customers, shareholders, staff and the wider community.

**LGC is committed to continuous improvement** in quality and efficiency through procedures based upon quality assurance. This commitment is demonstrated through LGC's certification, accreditation and registration to many international management system standards and quality regulations. LGC's Quality Management Systems provide the framework for setting and reviewing Quality objectives and targets. LGC ensures that, where possible, its measurements are traceable to National and International Standards through an unbroken chain of comparisons.

**LGC innovates and applies science** in order to ensure the safety and integrity of products and services in line with our vision **Science for a safer world**. These products and services include supporting customers globally across a variety of markets including pharmaceuticals, agriculture, diagnostics, food, the environment, Government and academia.

All LGC staff are required to adhere to the requirements of the Quality Management system and to be aware of the contents of this policy.

The Quality Policy will be communicated to all employees and made publicly available.

**Tim Robinson, CEO**  
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Science for a safer world